



TOOP

The Once-Only Principle Project

Horizon 2020 | Call: H2020-SC6-CO-CREATION-2016-2017 | Topic: CO-CREATION-05-2016

Budget: 8 M EUR | Duration: 01/01/2017-30/06/2019

One of the major impediments to a well-functioning single European market is the grinding daily friction of procedures and paperwork imposed by the public sector. Compliance costs are often caused by simple tasks, such as the need to prove one's identity or the possession of a certificate several times — even though this data often already exists in public administration bodies, either in the same or in another country. The once-only principle (OOP) is a key initiative of the European e-Government Action Plan. It means that citizens and businesses supply diverse data only once in contact with public administrations and that public administration bodies take actions to internally share these data so that no additional burden falls on citizens and businesses.

The Once-Only Principle Project (TOOP) was launched by the European Commission in January 2017. It is an initiative of 51 organisations from EU Member States and Associated Countries to explore and demonstrate the once-only principle on a cross-border scale. Therefore, TOOP is aiming to develop a generic federated architecture that is able to connect 60 systems from at least 21 countries.

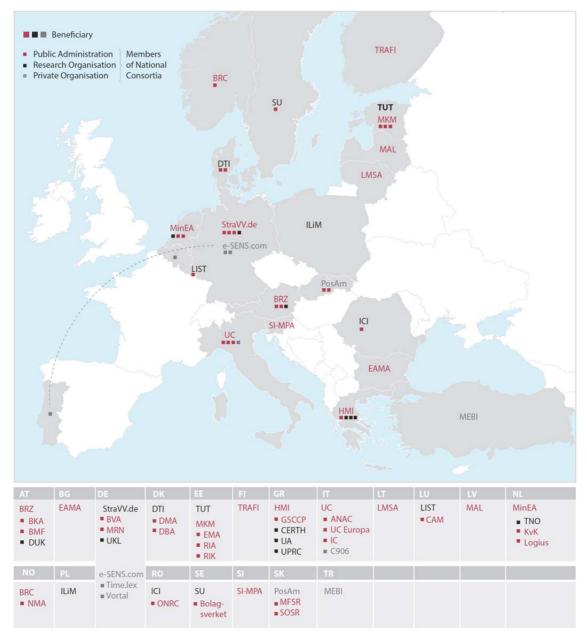
The federated architecture will be demonstrated in three real-life pilots in the following areas:

- 1. Cross-border e-Services for Business Mobility aims to facilitate the cross-border provision of e-services by enabling an automatic retrieval of company-related data from other countries. Among other benefits, this would allow companies to participate in public procurement procedures, obtain subsidies and permits, register a new branch, register an activity or submit business reports in different countries at a reduced administrative burden. Besides, the workload of civil servants performing a control function would be reduced by enabling direct access to information on companies' representation rights and mandates.
- 2. Updating Connected Company Data aims to develop an automatic event notification service from business registers towards public administrations to guarantee market transparency and creditor protection. Public administrations would be automatically notified of events in the life-cycle of companies operating in their country, such as creation, opening branches, change of address or representatives, liquidation, etc.
- **3. Online Ship and Crew Certificates** aims to replace the current paper-based procedure of providing ship and crew certificates upon a ship's entrance to a port of call by a fully online service. An automatic exchange of certificate information between databases ashore would allow port authorities to easily check ship and crew certificates online, saving the shipmaster and crew from the need to present the same certificates on paper each time.

The pilots are supported by an analysis of the legal landscape and take into account the drivers and barriers that assist or impede the cross-border implementation of the once-only principle. Based on a cost-benefit analysis and an evaluation of the pilot results, TOOP will propose a generic framework to facilitate the future adoption and expansion of TOOP solutions to new countries and domains.



TOOP Countries and Partner Organisations



Coordinator: Tallinn University of Technology (Estonia)

51 organisations from

- **21 countries**: Austria, Belgium, Bulgaria, Denmark, Estonia, Finland, Germany, Greece, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Sweden, Turkey
- 3 sectors: public administration bodies, research organisations, private companies

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